

Hands-On

Avaya CS1500 Centrex



Course Description

This Hands-On course covers how to implement Centrex features in the CS 1500 and will include both configuring the CS 1500 for TDM lines and VoIP lines, as well as setting up telephones.

The Hands-On activities include configuring VoIP phones and making test calls to verify that translations data fill and telephone configurations are correct.

Students Will Learn

- Explain the functions and use of the CS 1500 MDC system and station features
- Describe the interactions of various system and stations features
- Define Centrex groups
- Configure Centrex lines, both TDM and VoIP
- Participate in effective hands-on feature and terminal demonstrations
- Effectively analyze customer needs in order to provide the appropriate MDC feature information for configuring Centrex groups and lines
- And More...

Target Audience

Anyone responsible for configuring Centrex on the CS 1500

Prerequisites

CS 1500 Translations

Course Outline

Customized to customer specifics.

Notes

The equipment listed below, would be required for an extensive Hands-On Experience

- Access to CS 1500, both private OAMP network and Public VoIP network
- The CS 1500 office should already be configured to support VoIP
- Computers for students with network access
- Working phones (TDM and VoIP) for programming purposes
- Laptop Projector
- White board

Delivery Method

Instructor-Led with numerous Hands-On labs and exercises.

Equipment Requirements

(This apply's to our hands-on courses only)

BTS always provides equipment to have a very successful Hands-On course. BTS also encourages all attendees to bring their own equipment to the course. This will provide attendees the opportunity to incorporate their own gear into the labs and gain valuable training using their specific equipment.

Course Length

3 Days