

## Course Description

This extensive course provides the skills required to perform maintenance and troubleshooting activities on the DMS-10 system. Our non-intrusive exercises equip the students to conduct maintenance activities and perform troubleshooting procedures.

This course also includes an in-depth description of the process to clear a fault in a DMS-10 and much more.

## Students Will Learn

- Identify, locate, and describe the functions of the equipment in the DMS to the subsystem level
- Demonstrate the DMS-10 circuit card replacement procedure
- Follow procedures to identify, analyze and clear alarms to the circuit pack level in the following DMS 10 subsystems Control, Network and Peripheral
- Understand capabilities and perform system operations for support devices of the input/output (I/O) system
- Identify and perform maintenance routines for DMS-10 local equipment & remote peripherals
- Perform diagnostics and testing on major DMS-10 subsystems
- Schedule and perform automatic line testing
- Demonstrate the procedure required to take an office image to perform a backup of office data
- Demonstrate a general knowledge of the supporting DMS documentation to perform maintenance procedures
- Understand the DMS-10 Cluster feature & its capabilities as well as perform administration and maintenance procedures to support the feature

- And more...

## Target Audience

Intended for technicians working on DMS-10 systems maintenance and trouble issues.

## Course Outline

To be tailored to customer specific needs and requirements.

## Notes

This course can be delivered also in a 8-10 day format, depending on the amount of labs desired and specific topics covered.

## Delivery Method

Instructor-Led with Numerous non-intrusive Labs and Exercises.

## Equipment Requirements

(This apply's to our hands-on courses only)

BTS always provides equipment to have a very successful Hands-On course. BTS also

encourages all attendees to bring their own equipment to the course. This will provide attendees the opportunity to incorporate their own gear into the labs and gain valuable training using their specific equipment.

## Course Length

5 Days